A guide to the free and low-cost legal services in Canberra
October 2020
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<th>Service</th>
<th>Service Type</th>
<th>Referral Process</th>
<th>Contact Details</th>
</tr>
</thead>
</table>
| **Aboriginal Legal Service**    | Advice and representation.                       | Phone, email, or drop into the office to make an appointment to see a lawyer.    | P: (02) 6120 8800  
A: 9am - 5pm weekdays  
Level 7, 17-21 University Avenue, Canberra City  
E: canberra@alsnswact.org.au  
| **Canberra Community Law**      | Dhurrawang Aboriginal Human Rights Program        |                                                                                   | P: (02) 6218 7900 for advice.  
Calls will usually be answered by CCL’s Office Manager or admin interns. If no one is available, clients should leave a message and their call will be returned. If the matter is urgent (e.g. client has no income), this should be said in their message.  
Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters. | Administration  
P: (02) 6218 7900  
E: info@canberracommunitylaw.org.au  
W: [www.canberracommunitylaw.org.au](http://www.canberracommunitylaw.org.au)  
Parastou (Supervising Solicitor)  
P: 0488 065 476  
E: phatami@canberracommunitylaw.org.au |
| **Legal Aid ACT** | Advice and advocacy.  
No grant of Legal Aid is required for advice provided on a duty basis.  
A grant of Legal Aid is required for ongoing legal assistance and representation.  
Legal Aid ACT’s Aboriginal Liaison Officers can help people from an Aboriginal or Torres Strait Islander background. The Officers can support people in dealing with the legal system, help understand rights, and help to connect the person with community and other services. | Clients can phone the Helpline.  
Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. | **Helpline (by phone only):**  
P: 1300 654 314  
H: 8.30am - 7pm Monday-Thursday  
8.30am – 5pm Friday  
**Office hours:**  
A: 2 Allsop St Canberra City  
H: 9am - 5pm weekdays  
Reception: (02) 6243 3411  
| **Women’s Legal Centre** | Women only.  
Advice and representation.  
The Centre has a Program for Aboriginal and Torres Strait Islander women which provides legal advice, representation and cultural safe case management for ATSI women and women with ATSI children. The Program has a focus on early intervention in care and protection matters, family and relationship breakdown and domestic and family violence. | Clients can phone the Advice and Intake line between 9am–5pm, Monday to Friday.  
Referrals also accepted from other agencies and professionals | **Advice and Intake:**  
P: (02) 6257 4377  
1800 634 669  
H: 9-5 weekdays  
**Admin:**  
P: (02) 6257 4377  
H: 9am - 5pm weekdays  
W: [www.womenslegalact.org](http://www.womenslegalact.org) |
## ADMINISTRATIVE LAW

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<th>Service</th>
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</thead>
</table>
H: 9am – 5pm weekdays (closed 1pm – 2pm)  
E: selfrep.nswact@justiceconnect.org.au  
| Representation Service         |              |                                                                                  |                                                                                  |

Legal advice and assistance for individuals considering applications for review or with matters already filed in the Federal Court or Federal Circuit Court (excludes migration and family law matters). Referrals for representation are possible in limited cases.

## CANCER PATIENTS

<table>
<thead>
<tr>
<th>Service</th>
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<th>Referral Process</th>
<th>Contact Details</th>
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</thead>
</table>
| Cancer Council ACT                            | Advice and representation. Only for cancer patients and/or their family members. A referral service that connects clients with lawyers, financial planners, accountants and/or human resource professionals who provide free assistance to those who pass the means test. Clients who do not satisfy the means test can choose to have paid assistance. Can assist with drafting wills, powers of attorney, early access to superannuation mortgage hardship variations, credit and debt issues, insurance claims and disputes, managing workplace issues before, during and after treatment, budgeting, debt management and | Call Cancer Council Information and Support line 13 11 20 to contact the service. | P: 13 11 20 (Information and Support Line)  
H: 9am – 5pm weekdays  
E: [reception@actcancer.org](mailto:reception@actcancer.org)  
W: [www.actcancer.org](http://www.actcancer.org) |
| Legal, Financial Planning, Small Business and |              |                                                                                  |                                                                                  |
| Workplace Referral Service                   |              |                                                                                  |                                                                                  |
transiting to retirement amongst other issues related to the cancer diagnosis.

## CENTRELINK

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</table>
| Canberra Community Law Social Security Law| Advice and representation service.                                           | Phone 6218 7977 for advice. Calls will usually be answered by CCL’s Office Manager or admin interns. If no one is available, clients should leave a message and their call will be returned. If the matter is urgent (e.g. client has no income), the client should make sure they say that in their message. Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters. | **Advice:**  
P: (02) 6218 7900  
Admin:  
P: (02) 6218 7900  
E: info@canberracommunitylaw.org.au  
W: www.canberracommunitylaw.org.au |
| Justice Connect Self Representation Service | Advice Only.                                                                 | Legal advice and assistance for individuals considering an application for review of a Tribunal decision or with matters already filed in the Federal Court or Federal Circuit Court. Referrals for representation are possible in limited cases. | P: 1800 727 550 (free call)  
H: 9am – 5pm weekdays (closed 1pm – 2pm)  
E: selfrep.nswact@justiceconnect.org.au  
W: www.justiceconnect.org.au/selfrepenquiry |
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<th>Service</th>
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</thead>
<tbody>
<tr>
<td>ANUSA Legal Service</td>
<td>The ANUSA Legal Service is a community legal centre, provided by the</td>
<td>By appointment only.</td>
<td>P: Via email or (02) 6125 2444 for an appointment</td>
</tr>
<tr>
<td></td>
<td>Australian National University Students’ Association Inc. The service is</td>
<td>Email or call for an appointment: Monday to Wednesdays.</td>
<td>A: Lvl 2, Di Riddell Student Centre, 154 University Avenue ANU</td>
</tr>
<tr>
<td></td>
<td>available to ANU students only. Primarily an advice based service. Provide</td>
<td></td>
<td>E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a></td>
</tr>
<tr>
<td></td>
<td>advice on employment, migration, tenancy, motor vehicle accidents,</td>
<td></td>
<td>W: <a href="http://www.anusa.com.au">www.anusa.com.au</a></td>
</tr>
<tr>
<td></td>
<td>discrimination, and other areas. Do not advise in the areas of family law,</td>
<td></td>
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<td></td>
<td>wills and probate, or real property transactions.</td>
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</tr>
<tr>
<td>ANU Postgraduate Students’</td>
<td>Service available to ANU postgraduate students only. Advice and limited</td>
<td>By appointment only.</td>
<td>P: (02) 6125 4187 for an appointment</td>
</tr>
<tr>
<td>Association</td>
<td>representation. Provide advice on range of legal matters including</td>
<td>Email or call for an appointment: Tuesday, Thursdays</td>
<td>A: Lvl 2, Di Riddell Student Centre, 154 University Avenue ANU</td>
</tr>
<tr>
<td></td>
<td>employment, migration, tenancy, motor vehicle accidents, discrimination,</td>
<td>and Fridays.</td>
<td>E: <a href="mailto:parsa@anu.edu.au">parsa@anu.edu.au</a></td>
</tr>
<tr>
<td></td>
<td>intellectual property, FOI and other areas.</td>
<td></td>
<td>W: <a href="http://www.parsa.anu.edu.au">www.parsa.anu.edu.au</a></td>
</tr>
<tr>
<td></td>
<td>Do not advise in the areas of family law, wills and probate, or real</td>
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<td></td>
<td>property transactions.</td>
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<tr>
<td>CARE Financial Counselling Services</td>
<td>Information and advocacy on financial counselling and housing financial</td>
<td>Clients can phone during the day.</td>
<td>P: 1800 007 007 (free call)</td>
</tr>
<tr>
<td></td>
<td>counselling. Services for residents of the ACT.</td>
<td>Drop-In service on Wednesdays, 9.30am-11.30am and</td>
<td>H: 9am-5pm weekdays</td>
</tr>
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<td></td>
<td></td>
<td>4.30pm-6.30pm. No appointment necessary, however clients must arrive half an hour before the service ends (i.e. 11am and 6pm respectively).</td>
<td>W: <a href="http://www.carefcs.org">www.carefcs.org</a></td>
</tr>
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<td></td>
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<td>CARE will refer clients to Consumer Law Centre when</td>
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<td></td>
<td></td>
<td>appropriate.</td>
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</tbody>
</table>
| **Consumer Law Centre** | Free information, advocacy and legal advice in the areas of consumer law, credit and debt, telecommunications and fair trading matters. The Consumer Law Centre will advise workers calling on behalf of clients or with general legal queries, no means/merits test applied.  
One-off advice for anyone. Potential ongoing clients require assets/means/merits test. | Clients must meet CLC client criteria: ACT residents on low to moderate income. (Those receiving government income support automatically qualify for assistance).  
For general advice or workers calling on behalf of clients, there is no means test. | H: 9 am – 5pm Monday to Friday  
H: 5.30pm - 7.30pm each Wednesday by appointment only  
W: [https://www.carefcs.org/consumer-law-centre](https://www.carefcs.org/consumer-law-centre) |
| --- | --- | --- | --- |
| **Justice Connect Self Representation Service** | Advice Only.  
Legal advice and assistance for individuals with bankruptcy matters in the Federal Court or Federal Circuit Court.  
Referrals for representation are possible in limited cases. | Submit an online application: [www.justiceconnect.org.au/selfrepenquiry](http://www.justiceconnect.org.au/selfrepenquiry) | P: 1800 727 550 (free call)  
H: 9am – 5pm weekdays (closed 1pm – 2pm)  
E: selfrep.nswact@justiceconnect.org.au  
| **Legal Aid ACT** | Legal information; occasionally provides limited advice.  
No grant of Legal Aid is required for advice provided on a duty basis  
A grant of Legal Aid is required for ongoing legal assistance and representation. | Clients can phone the helpline.  
Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. It is best to call the Helpline to make an appointment. | Helpline (by phone only):  
P: 1300 654 314  
H: 8.30am - 7pm Monday-Thursday  
8.30am – 5pm Friday  
Office hours:  
A: 2 Allsop St Canberra City  
H: 9am - 5pm weekdays  
Reception: (02) 6243 3411  
## CRIMINAL LAW

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<tr>
<th>Service</th>
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<th>Contact Details</th>
</tr>
</thead>
</table>
| Aboriginal Legal Service | Advice and representation. | Phone, email, or drop into the office to make an appointment to see a lawyer. | P: (02) 6120 8800  
H: 9am - 5pm weekdays  
A: Level 3, 17-21 University Ave, Canberra  
E: canberra@alsnswact.org.au  
| Legal Aid ACT        | Advice and representation.  
No grant of Legal Aid is required for advice or minor representation provided on a duty basis  
A grant of Legal Aid is required for ongoing legal assistance and representation. | Clients can phone the Helpline.  
Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer.  
It is best to call the Helpline to make an appointment.  
There is also a free duty lawyer at the ACT Magistrates Court for criminal matters. | Helpline (by phone only):  
P: 1300 654 314  
H: 8.30am - 7pm Monday-Thursday  
8.30am – 5pm Friday  
Office hours:  
A: 2 Allsop St Canberra City  
H: 9am - 5pm weekdays  
Reception: (02) 6243 3411  

## DISCRIMINATION

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<tr>
<th>Service</th>
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| ANUSA Legal Service  | The ANUSA Legal Service is a community legal centre, provided by the Australian National University Students’ Association Inc. The service is available to ANU students only. Primarily an advice based service. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination, and other areas. Do not advise in the areas of | By appointment only.  
Email or call for an appointment: Monday to Wednesdays. | P: Via email or (02) 6125 2444 for an appointment  
A: Lvl 2, Di Riddell Student Centre,  
154 University Avenue ANU  
E: sa.admin@anu.edu.au  
<table>
<thead>
<tr>
<th>Service Provider</th>
<th>Services Provided</th>
<th>Availability</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| **ANU Postgraduate Students’ Association** | Service available to ANU postgraduate students only. Advice and limited representation. Provide advice on range of legal matters including employment, migration, tenancy, motor vehicle accidents, discrimination, intellectual property, FOI and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions. | By appointment only. Email or call for an appointment: Tuesday, Thursdays and Fridays. | P: (02) 6125 4187 for an appointment  
A: Lvl 2, Di Riddell Student Centre, 154 University Avenue ANU  
E: pars@anu.edu.au  
W: www.parsa.anu.edu.au |
| **Canberra Community Law (DDL)** | Advice and Representation in relation to Disability Discrimination matters.        | Calls will usually be answered by CCL’s Office Manager or admin interns. If no one is available clients should leave a message and their call will be returned. If the matter is urgent (eg client has no income) the client should make sure they say that in their message. Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters. If you cannot use the phone, then write, fax, or email, use the National Relay Service or have a friend or family member call the Centre to discuss your needs. | P: (02) 6218 7900  
E: info@canberracommunitylaw.org.au  
W: www.canberracommunitylaw.org.au |
| **Canberra Community Law (CCL) Dhurrawang** | The Aboriginal Human Rights Program is a specialist legal service of Canberra Community Law. | Calls will usually be answered by CCL’s Office Manager or admin interns. If no one is available, clients should leave a message and their call will be returned. If the matter is urgent (eg client has no income) the client should make sure they say that in their message. Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters. If you cannot use the phone, then write, fax, or email, use the National Relay Service or have a friend or family member call the Centre to discuss your needs. | P: (02) 6218 7900  
E: info@canberracommunitylaw.org.au  
W: www.canberracommunitylaw.org.au |
<table>
<thead>
<tr>
<th>Program</th>
<th>Description</th>
<th>Contact Information</th>
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</thead>
<tbody>
<tr>
<td>Aboriginal Human Rights Program</td>
<td>We provide advice and representation to all Aboriginal and Torres Strait Islander communities in the ACT in relation to housing/homelessness, Centrelink and race discrimination issues. Our work is informed by the human rights principles of participation, inclusion and self-determination.</td>
<td>Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters. If the matter is urgent (e.g. client has no income), the client should make sure they say that in their message.</td>
</tr>
<tr>
<td>Justice Connect Self Representation Service</td>
<td>Advice Only. Legal advice and assistance for individuals with human rights matters (where a complaint has been terminated by the Australian Human Rights Commission) who are considering applications or with matters already filed in the Federal Court or Federal Circuit Court. Referrals for representation are possible in limited cases.</td>
<td>Submit an online application: <a href="http://www.justiceconnect.org.au/selfrepenquiry">www.justiceconnect.org.au/selfrepenquiry</a></td>
</tr>
<tr>
<td>Legal Aid ACT</td>
<td>Legal information and advice. No grant of Legal Aid is required for advice provided on a duty basis A grant of Legal Aid is required for ongoing legal assistance and representation. <strong>Legal Aid ACT’s Disability Justice Liaison Officer</strong> supports people with disability while they are involved in the legal system by <strong>Clients can phone the Helpline.</strong> Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. <strong>It is best to call the Helpline to make an appointment.</strong></td>
<td><strong>Helpline (by phone only):</strong> P: 1300 654 314 H: 8.30am - 7pm Monday-Thursday 8.30am – 5pm Friday <strong>Office hours:</strong> A: 2 Allsop St Canberra City H: 9am - 5pm weekdays Reception: (02) 6243 3411 W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a></td>
</tr>
</tbody>
</table>
### Women’s Legal Centre

- **Assisting with adjustments, supporting with communication, explaining legal processes, supporting with literacy and making referrals to other services.**
- **Women only.**
- **Advice and Representation in relation to discrimination in employment and in all areas of public life.**

Clients can phone the Advice and Intake line between 9am–5pm, Monday to Friday.
Referrals also accepted from other agencies and professionals

#### Advice and Intake:
- P: (02) 6257 4377
- 1800 634 669
- H: 9-5 weekdays
- **Admin:**
- P: (02) 6257 4377
- H: 9am - 5pm weekdays
- W: [www.womenslegalact.org](http://www.womenslegalact.org)

### EMPLOYMENT LAW

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<th>Service</th>
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</table>
| **ANUSA Legal Service** | The ANUSA Legal Service is a community legal centre, provided by the Australian National University Students’ Association Inc. The service is available to ANU students only. Primarily an advice based service. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination, and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions. | By appointment only. Email or call for an appointment: Monday to Wednesdays. | P: Via email or (02) 6125 2444 for an appointment  
A: Lvl 2, Di Riddell Student Centre, 154 University Avenue ANU  
E: sa.admin@anu.edu.au  
| **ANU Postgraduate Students’ Association** | Service available to ANU postgraduate students only. Advice and limited representation. Provide advice on range of legal matters including employment, migration, tenancy, motor vehicle accidents, discrimination, intellectual property, FOI and other areas. | By appointment only. Email or call for an appointment: Tuesday, Thursdays and Fridays. | P: (02) 6125 4187 for an appointment  
A: Lvl 2, Di Riddell Student Centre, 154 University Avenue ANU  
E: parsa@anu.edu.au  
W: [www.parsa.anu.edu.au](http://www.parsa.anu.edu.au) |
<table>
<thead>
<tr>
<th></th>
<th>Do not advise in the areas of family law, wills and probate, or real property transactions.</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Canberra Community Law</strong></td>
<td>Phone and drop in service.</td>
<td></td>
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<tr>
<td>Night Time Legal Advice Service (NTLAS)</td>
<td>Night Time Legal Advice Service - Tuesday night’s 6pm - 8pm.</td>
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<tr>
<td>General Law COVID-19 Clinic</td>
<td>General Law COVID-19 Clinic – Thursday Night 6pm to 8pm</td>
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<td>Please note that these services are staffed by legal volunteers and that assistance will be subject to capacity on each Tuesday and Thursday night.</td>
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<td>These services are closed during December and January.</td>
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<tr>
<td></td>
<td>Calls will usually be answered by CCL’s Office Manager or admin interns. If no one is available clients should leave a message and their call will be returned. If the matter is urgent (eg client has no income) the client should make sure they say that in their message.</td>
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<td></td>
<td>Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.</td>
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<tr>
<td></td>
<td>P: (02) 6218 7900</td>
<td></td>
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<tr>
<td></td>
<td>H: Tuesdays from 6pm to 8pm Thursdays from 6pm to 8pm</td>
<td></td>
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<tr>
<td></td>
<td>E: <a href="mailto:info@canberracommunitylaw.org.au">info@canberracommunitylaw.org.au</a></td>
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<tr>
<td></td>
<td>W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a></td>
<td></td>
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<tr>
<td><strong>Canberra Community Law</strong></td>
<td>Clients who are experiencing or are at risk of homelessness only. Advice, supported referral, and representation in some circumstances.</td>
<td></td>
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<tr>
<td>Street Law</td>
<td>Calls will usually be answered by CCL’s Office Manager or admin interns. If no one is available clients should leave a message and their call will be returned. If the matter is urgent (eg client has no income) the client should make sure they say that in their message.</td>
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</tr>
<tr>
<td></td>
<td>Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.</td>
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<tr>
<td></td>
<td>P: (02) 6218 7900</td>
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<tr>
<td></td>
<td>A: Level 1, 21 Barry Drive, Templar House, corner of Watson St &amp; Barry Drive, Turner ACT</td>
<td></td>
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<td></td>
<td>E: <a href="mailto:Streetlaw@canberracommunitylaw.org.au">Streetlaw@canberracommunitylaw.org.au</a></td>
<td></td>
</tr>
<tr>
<td></td>
<td>W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a></td>
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| Justice Connect Self Representation Service | Advice Only.  
Legal advice and assistance for individuals with employment matters that could or have already been commenced in the Federal Court of Federal Circuit Court (i.e. small claims or unpaid entitlements, general protections dismissal and non-dismissal claims or unlawful termination claims)  
Referrals for representation are possible in limited cases. | Submit an online application:  
H: 9am – 5pm weekdays (closed 1pm – 2pm)  
E: selfrep.nswact@justiceconnect.org.au  
W: www.justiceconnect.org.au/selfrepenquiry |
|-------------------------------------------|---------------------------------------------------|---------------------------------------------------|
| Legal Aid ACT | Advice and representation.  
No grant of Legal Aid is required for advice provided on a duty basis  
A grant of Legal Aid is required for ongoing legal assistance and representation. | Clients can phone the Helpline.  
Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer.  
It is best to call the Helpline to make an appointment. | Helpline (by phone only):  
P: 1300 654 314  
H: 8.30am - 7pm Monday-Thursday  
8.30am – 5pm Friday  
Office hours:  
A: 2 Allsop St Canberra City  
H: 9am - 5pm weekdays  
Reception: (02) 6243 3411  
| Women’s Legal Centre | Women only.  
Advice and Representation. | Clients can phone the Advice and Intake line between 9am–5pm, Monday to Friday.  
Referrals also accepted from other agencies and professionals | Advice and Intake:  
P: (02) 6257 4377  
1800 634 669  
H: 9-5 weekdays  
Admin:  
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W: www.womenslegalact.org |
### ENVIRONMENTAL LAW

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<th>Contact Details</th>
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</thead>
</table>
| **The Environmental Defender’s Office ACT (EDO ACT)** | Advice on environment, planning and cultural heritage law. Assists the community to use the law to protect wildlife, people and places in the ACT and surrounds, and to participate in decision-making processes related to environmental, planning and heritage matters. Provides community legal information including workshops, online fact sheets & publications. Provides submissions and advice on environmental, planning and heritage law reform and policy. | Environmental, planning and cultural heritage law issues only. The EDO offers free initial legal advice. If further advice is required, the EDO Solicitor assesses a request for advice against the EDO’s Casework Guidelines. | E: canberra@edo.org.au  
W: [http://www.edoact.org.au](http://www.edoact.org.au/)  
Please see website for contact number and opening hours. |
# FAMILY LAW

<table>
<thead>
<tr>
<th>Service</th>
<th>Service Type</th>
<th>Referral Process</th>
<th>Contact Details</th>
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</thead>
</table>
| ACT Law Society Legal Advice Bureau | Free 15-minute appointments during lunchtime on **Wednesdays only**. Legal Advice Bureau volunteers are not available for the drafting of documents or for court appearances. | Clients can phone the Law Society to make an appointment. Family law matters are Wednesdays only. | P: (02) 6274 0300  
A: Level 4, 1 Farrell Place, Canberra City, ACT 2601  

| Legal Aid ACT                      | Advice and representation.  
No grant of Legal Aid is required for advice provided on a duty basis.  
A grant of Legal Aid is required for ongoing legal assistance and representation.  
If a client needs assistance with a family law matter and is affected by family violence, Legal Aid ACT has an extended duty service called the Family Advocacy & Support Service (FASS). This service also includes a social worker. | Clients can phone the Helpline.  
Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. It is best to call the Helpline to make an appointment.  
Referrals to FASS can be made by emailing FASS@legalaidact.org.au or calling (02) 6243 3431. | **Helpline (by phone only):**  
P: 1300 654 314  
H: 8.30am - 7pm Monday-Thursday  
8.30am – 5pm Friday  
**Office hours:**  
A: 2 Allsop St Canberra City  
H: 9am - 5pm weekdays  
Reception: (02) 6243 3411  

| Women’s Legal Centre               | Women only. Advice, Representation and Referral.  
The Centre also provides social work and cultural support for matters including family law, family violence and child protection. | Clients can phone the Advice and Intake line between 9am–5pm, Monday to Friday.  
Referrals also accepted from other agencies and professionals | **Advice and Intake:**  
P: (02) 6257 4377  
1800 634 669  
H: 9am - 5pm weekdays  
**Admin:**  
P: (02) 6257 4377  
H: 9am - 5pm weekdays  
W: [www.womenslegalact.org](http://www.womenslegalact.org)  
W: [http://www.womenslegalact.org](http://www.womenslegalact.org) |
### FAMILY VIOLENCE AND PERSONAL PROTECTION ORDERS

<table>
<thead>
<tr>
<th>Service</th>
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</thead>
</table>
| **Legal Aid ACT**                            | Duty lawyer advice and representation.                 | Contact the Family Violence & Personal Unit with names of all parties involved or  | P: (02) 6207 1874  
H: 8.30am to 5.00pm by phone.  
A: Magistrates Court, 4 Knowles Place,  
Canberra. The Unit at this address is open  
9am – 1pm.                                                                                           |
| Family Violence and Personal Protection Unit | No grant of Legal Aid is required for advice provided on a duty basis  
A grant of Legal Aid is required for ongoing legal assistance and representation. | if necessary and urgent, attend the Unit in person.                               |                                                                                                                                 |
|                                              |--------------------------------------------------------|----------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| **Women’s Legal Centre**                     | Women only.                                            | Clients can phone the advice line between 9:30am – 12pm or the admin line outside of these hours. | Advice and Intake:  
P: (02) 6257 4377  
1800 634 669  
H: 9-5 weekdays  
Admin:  
P: (02) 6257 4377  
H: 9am - 5pm weekdays  
W: [www.womenslegalact.org](http://www.womenslegalact.org) |
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| **ACT Law Society Legal Advice Bureau**          | Free 15-minute appointments during lunchtime on weekdays on any legal issue. Family Law matters Wednesdays only. Legal Advice Bureau volunteers are not available for the drafting of documents or for court appearances. | Clients can phone the Law Society to make an appointment.                           | P: (02) 6274 0300  
A: Level 4, 1 Farrell Place, Canberra City ACT 2601  
| **ACT Law Society Pro Bono Clearing House**      | A referral service that connects clients with law firms offering pro bono assistance and Community Legal Centres. Clients will need to lodge an application and satisfy eligibility criteria. The PBCH does not accept Family Law matters. | Clients can download an application form from the Law Society website or phone the Law Society to have an application sent to them. | P: (02) 6274 0300  
A: Level 4, 1 Farrell Place, Canberra City ACT 2601  
GPO Box 1562 Canberra ACT 2601  
| **ANUSA Legal Service**                          | The ANUSA Legal Service is a community legal centre, provided by the Australian National University Students’ Association Inc. The service is available to ANU students only. Primarily an advice based service. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination, and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions. | By appointment only.  
Email or call for an appointment: Monday to Wednesdays.          | P: Via email or (02) 6125 2444 for an appointment  
A: Lvl 2, Di Riddell Student Centre, 154 University Avenue  
E: [sa.admin@anu.edu.au](mailto:sa.admin@anu.edu.au)  
| **ANU Postgraduate Students’ Association**        | Service available to ANU postgraduate students only. Advice and limited representation. Provide advice on range of legal matters including employment, migration, tenancy, motor vehicle accidents, discrimination, intellectual property, FOI and other areas.  
Do not advise in the areas of family law, wills and probate, or real property transactions. | By appointment only.  
Email or call for an appointment: Tuesday, Thursdays and Fridays. | P: (02) 6125 4187 for an appointment  
A: Lvl 2, Di Riddell Student Centre, 154 University Avenue ANU  
E: [parsa@anu.edu.au](mailto:parsa@anu.edu.au)  
W: [www.parsa.anu.edu.au](http://www.parsa.anu.edu.au) |
| Justice Connect Self Representation Service | Advice Only. Legal advice and assistance for individuals considering applications for review or with matters already filed in the Federal Court or Federal Circuit Court (excludes migration and family law matters). Referrals for representation are possible in limited cases. | Submit an online application: [www.justiceconnect.org.au/selfrepenquiry](http://www.justiceconnect.org.au/selfrepenquiry) | P: 1800 727 550 (free call)  
H: 9am – 5pm weekdays (closed 1pm – 2pm)  
E: selfrep.nswact@justiceconnect.org.au  
|---|---|---|---|
| Legal Aid ACT | Advice and representation. No grant of Legal Aid is required for advice provided on a duty basis. A grant of Legal Aid is required for ongoing legal assistance and representation. | Clients can phone the Helpline. Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. It is best to call the Helpline to make an appointment. | Helpline (by phone only):  
P: 1300 654 314  
H: 8.30am - 7pm Monday-Thursday  
8.30am – 5pm Friday  
Office hours:  
A: 2 Allsop St Canberra City  
H: 9am - 5pm weekdays  
Reception: (02) 6243 3411  
| Canberra Community Law  
Night Time Legal Advice Service (NTLAS)  
General Law COVID-19 Legal Clinic | Phone and drop in service. Night Time Legal Advice Service - Tuesday night’s 6pm – 8pm. General Law COVID-19 Clinic – Thursday Night 6pm to 8pm  
Please note that these services are staffed by legal volunteers and that assistance will be subject to capacity on each Tuesday and Thursday night. | Clients can phone or drop in to the Centre on a Tuesday from 6pm. You must arrive or contact us before 6.30pm to be assisted on the night. | P: (02) 6218 7900  
H: Tuesdays from 6pm to 8pm  
Thursdays from 6pm to 8pm  
A: Level 1, 21 Barry Drive, Turner ACT  
Templar House, corner of Watson Street & Barry Drive.  
E: [info@canberracommunitylaw.org.au](mailto:info@canberracommunitylaw.org.au)  
W: [www.canberracommunitylaw.org.au](http://www.canberracommunitylaw.org.au) |
| **Canberra Community Law**  
<table>
<thead>
<tr>
<th>Street Law</th>
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</thead>
<tbody>
<tr>
<td>These services are closed during December and January.</td>
</tr>
<tr>
<td>Clients who are experiencing or are at risk of homelessness. Advice, supported referral, and representation in some circumstances. We are able to assist people who are experiencing or are at risk of homelessness with most legal issues. Calls will usually be answered by CCL’s Office Manager or admin interns. If no one is available clients should leave a message and their call will be returned. If the matter is urgent (eg client has no income) the client should make sure they say that in their message. Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.</td>
</tr>
<tr>
<td>Phone, email or drop in to the Street Law office to make an appointment to see a lawyer, or make an appointment at one of the outreaches. See website for outreach details.</td>
</tr>
</tbody>
</table>
| P: (02) 6218 7900  
| 1800 787 529 (free call) |
| A: Level 1, 21 Barry Drive, Templar House, corner of Watson St & Barry Drive, Turner ACT |
| E: info@streetlaw.org.au |
| W: www.canberracommunitylaw.org.au |

<table>
<thead>
<tr>
<th><strong>Youth Law Centre</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td>Primarily serving clients aged 12-25 years. Free and confidential legal advice, information, referrals and assistance. May make supported referrals to Legal Aid for representation.</td>
</tr>
<tr>
<td>Accepts drop-in clients and referrals. Advice, assistance, information and referrals on all areas of law including motor vehicle accidents, tenancy, debt, family, employment, and criminal.</td>
</tr>
</tbody>
</table>
| P: (02) 6173 5410  
| H: 9am-4pm weekdays |
| A: 2 Allsop Street, Canberra City |
| E: ylc@legalaidact.org.au |
| Facebook: https://www.facebook.com/YLCACT |
### PEOPLE EXPERIENCING OR AT RISK OF HOMELESSNESS

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</table>
| **Canberra Community Law** | **Street Law**                                                               | Calls will usually be answered by CCL’s Office Manager or admin interns. If no one is available clients should leave a message and their call will be returned. If the matter is urgent (eg client has no income) the client should make sure they say that in their message. Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters. | **P:** (02) 6218 7900  
**1800 787 529 (free call)**  
**A:** Level 1, 21 Barry Drive, Templar House, corner of Watson St & Barry Drive, Turner ACT  
**E:** streetlaw@canberracommunitylaw.org.au  
**W:** www.canberracommunitylaw.org.au |

### MENTAL HEALTH LEGAL ISSUES (CHALLENGE TO INVOLUNTARY TREATMENT ORDERS)

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</table>
| **Legal Aid ACT** | Advice and representation.  
Duty service for people in Calvary and The Canberra Hospital Adult Mental Health Unit.  
Duty service also available for people appearing in the ACT Civil and Administrative Tribunal.  
No grant of Legal Aid is required for advice provided on a duty basis. | Clients can phone the Helpline.  
Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. | **Helpline (by phone only):**  
P: 1300 654 314  
H: 8.30am - 7pm Monday-Thursday  
8.30am – 5pm Friday  
**Office hours:**  
A: 2 Allsop St Canberra City  
H: 9am - 5pm weekdays  
Reception: (02) 6243 3411  
### MIGRATION LAW

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<tr>
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<tbody>
<tr>
<td><strong>ANUSA Legal Service</strong></td>
<td>The ANUSA Legal Service is a community legal centre, provided by the Australian National University Students’ Association Inc. The service is available to ANU students only. Primarily an advice based service. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination, and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.</td>
<td>By appointment only. Email or call for an appointment: Monday to Wednesdays.</td>
<td>P: Via email or (02) 6125 2444 for an appointment A: Lvl 2, Di Riddell Student Centre, 154 University Avenue ANU E: <a href="mailto:sa.admin@anu.edu.au">sa.admin@anu.edu.au</a> W: <a href="http://www.anusa.com.au">www.anusa.com.au</a></td>
</tr>
<tr>
<td><strong>ANU Postgraduate Students’ Association</strong></td>
<td>Service available to ANU postgraduate students only. Advice and limited representation. Provide advice on range of legal matters including employment, migration, tenancy, motor vehicle accidents, discrimination, intellectual property, FOI and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions.</td>
<td>By appointment only. Email or call for an appointment: Tuesday, Thursdays and Fridays.</td>
<td>P: (02) 6125 4187 for an appointment A: Lvl 2, Di Riddell Student Centre, 154 University Avenue ANU E: <a href="mailto:pars@anu.edu.au">pars@anu.edu.au</a> W: <a href="http://www.parsa.anu.edu.au">www.parsa.anu.edu.au</a></td>
</tr>
<tr>
<td><strong>Companion House</strong></td>
<td>Provides assistance to people applying for a protection visa. Provides assistance to people from refugee background to sponsor spouse or an immediate family member. Please note Companion House are no longer funded for these functions. They do have a strong network of onsite and offsite agents and offer both these services pro bono – though in a reduced form.</td>
<td>Call Companion House during office hours or submit an online inquiry with the subject line “ATTN: Loan Freeman”.</td>
<td>P: (02) 6251 4550 A: 41 Templeton St Cook ACT E: <a href="mailto:info@companionhouse.org.au">info@companionhouse.org.au</a> W: <a href="http://www.companionhouse.org.au">www.companionhouse.org.au</a></td>
</tr>
</tbody>
</table>
**Immigration Advice and Rights Centre (Sydney, NSW)**

Australian immigration law, refugee and citizenship law. Provides free immigration advice to financially disadvantaged people in NSW by phone or face to face (by appointment) and provides some case assistance. Also runs immigration education programs. Publications are published on our website.

IARC accept warm referrals from community organizations, as well as individual requests. Referrals and requests are made by completing an enquiry online at: [www.iarc.asn.au/referral](http://www.iarc.asn.au/referral)

P: (02) 8234 0700 (general enquiries)
H: 9am – 5pm Monday – Friday
E: iarcadmin@iarc.asn.au
W: [www.iarc.asn.au](http://www.iarc.asn.au)

**Legal Aid Migration Clinic**

Advice and advocacy

No grant of Legal Aid is required for advice provided on a duty basis.

A grant of Legal Aid is required for ongoing legal assistance and representation.

By appointment only.

Call the Helpline to book an appointment.

**Helpline (by phone only):**
P: 1300 654 314
H: 8.30am - 7pm Monday-Thursday
8.30am – 5pm Friday

**Office hours:**
A: 2 Allsop St Canberra City
H: 9am - 5pm weekdays
Reception: (02) 6243 3411

**OLDER PERSONS LAW**

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<tr>
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</table>
| Older Persons ACT Legal Service (OPALS) | A specialist service within Legal Aid ACT which aims to provide flexible legal assistance for issues that affect older people in the ACT. A free advice service providing legal and non-legal options for moving forward with your problem. We can meet at your home, local coffee shop or anywhere you feel comfortable. | Call or send us an email. | P: (02) 6243 3436
A: 2 Allsop Street, Canberra ACT 2601
E: opals@legalaidact.org.au |
### SMALL BUSINESS

<table>
<thead>
<tr>
<th>Service</th>
<th>Service Type</th>
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</thead>
<tbody>
<tr>
<td>University of Canberra Small Business Legal Advice Clinic (operated in conjunction with Legal Aid ACT)</td>
<td>Advice on legal areas concerning small businesses during 30-minute consultations. The clinic aims to provide initial advice and cannot assume management of matters. Provides advice on contracts, debt recovery, litigation and dispute resolution, employment and industrial law, corporations law, insurance, government planning and environmental law, intellectual property, insolvency and bankruptcy, commercial property and leasing, and consumer protection and competition law.</td>
<td>Contact Legal Aid and let them know you want an appointment with the Small Business clinic. Consultations take place at the offices of Legal Aid ACT at 2 Allsop St Canberra City between 2pm and 5pm on a Thursday afternoon.</td>
<td>Admin: P: (02) 6243 3471 &lt;br&gt; Legal Aid Helpline: P: 1300 654 314 &lt;br&gt; E: <a href="mailto:legaladviceclinic@canberra.edu.au">legaladviceclinic@canberra.edu.au</a></td>
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### TENANCY: PUBLIC HOUSING

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<tbody>
<tr>
<td>Canberra Community Law Housing Law</td>
<td>Advice and representation for community housing matters.</td>
<td>Calls will usually be answered by CCL’s Office Manager or admin interns. If no one is available, clients should leave a message and their call will be returned. If the matter is urgent (e.g. client has no income), the client should make sure they say that in their message. Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.</td>
<td>P: (02) 6218 7900 &lt;br&gt; E: <a href="mailto:info@canberracommunitylaw.org.au">info@canberracommunitylaw.org.au</a> &lt;br&gt; W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a></td>
</tr>
<tr>
<td><strong>Canberra Community Law</strong>&lt;br&gt;Public Housing Duty Lawyer Service</td>
<td>CCL provides a free, independent and confidential duty lawyer service at the ACT Civil and Administrative Tribunal (ACAT) each Thursday for the residential tenancy public housing list. Clients should arrive at the Tribunal at least 60 minutes prior to the hearing time, to ensure they have time to speak with the CCL Duty Lawyer about your matter. Bring the Tribunal documents with you and any other documents you think may be relevant (e.g. receipts for rent payments, support letters, proof of income).</td>
<td>As soon as you are notified of a Tribunal hearing telephone CCL on 6218 7900 to ask how we may be able to assist with your public housing tenancy matter. If you need assistance at the Tribunal when CCL’s Duty Lawyer is not there, phone us on 6218 7900 and ask to be urgently put through to a lawyer. If you can’t get through to CCL please tell the Tribunal member and Housing ACT that you would like to obtain legal advice before the hearing goes ahead.</td>
<td>P: (02) 6218 7900&lt;br&gt;A: In person at the Tribunal on Thursday mornings (4/1 Moore St, Canberra ACT 2601).&lt;br&gt;E: <a href="mailto:info@canberracommunitylaw.org.au">info@canberracommunitylaw.org.au</a>&lt;br&gt;W: <a href="http://www.canberracommunitylaw.org.au">www.canberracommunitylaw.org.au</a></td>
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| **Legal Aid ACT** | Advice and representation. No grant of Legal Aid is required for advice provided on a duty basis A grant of Legal Aid is required for ongoing legal assistance and representation. | Clients can phone the Helpline. Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. It is best to call the Helpline to make an appointment. | **Helpline (by phone only):**<br>P: 1300 654 314<br>H: 8.30am - 7pm Monday-Thursday 8.30am – 5pm Friday<br><strong>Office hours:**<br>A: 2 Allsop St Canberra City<br>H: 9am - 5pm weekdays<br>Reception: (02) 6243 3411<br>W: [http://www.legalaidact.org.au/](http://www.legalaidact.org.au/)
# TENANCY: PRIVATE & OTHER RENTAL

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| **ACT Law Society Legal Advice Bureau** | Free 15-minute appointments during lunchtime on weekdays on any legal issue. Includes advice for landlords. Legal Advice Bureau volunteers are not available for the drafting of documents or for court appearances. | Clients can phone the Law Society to make an appointment. | P: (02) 6274 0300  
A: Level 4, 1 Farrell Place, Canberra City ACT 2601  
| **ANUSA Legal Service** | The ANUSA Legal Service is a community legal centre, provided by the Australian National University Students’ Association Inc. The service is available to ANU students only. Primarily an advice based service. Provide advice on employment, migration, tenancy, motor vehicle accidents, discrimination, and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions. | By appointment only.  
Email or call for an appointment: Monday to Wednesdays. | P: Via email or (02) 6125 2444 for an appointment  
A: Lvl 2, Di Riddell Student Centre, 154 University Avenue ANU  
E: [sa.admin@anu.edu.au](mailto:sa.admin@anu.edu.au)  
| **ANU Postgraduate Students’ Association** | Service available to ANU postgraduate students only. Advice and limited representation. Provide advice on range of legal matters including employment, migration, tenancy, motor vehicle accidents, discrimination, intellectual property, FOI and other areas.  
Do not advise in the areas of family law, wills and probate, or real property transactions. | By appointment only.  
Email or call for an appointment: Tuesday, Thursdays and Fridays. | P: (02) 6125 4187 for an appointment  
A: Lvl 2, Di Riddell Student Centre, 154 University Avenue ANU  
E: [parsa@anu.edu.au](mailto:parsa@anu.edu.au)  
W: [www.parsa.anu.edu.au](http://www.parsa.anu.edu.au) |
| **Legal Aid ACT Tenancy Advice Service (TAS)** | Advice and minor assistance.  
No grant of Legal Aid is required for advice provided on a duty basis. | Clients can phone the Tenancy Advice Line. Referrals by workers can be made via phone or email.  
Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. | **Tenancy Advice Line (phone only):**  
P: 1300 402 512  
H: 8.30am - 7pm Monday to Thursday  
8.30am – 5pm Friday  
E: [TAS@legalaidact.org.au](mailto:TAS@legalaidact.org.au)  
Office hours: |
It is best to call the Tenancy Advice Line first.

Clients phone 6218 7900 for advice.
Calls will usually be answered by CCL’s Office Manager or admin interns. If no one is available to take their call, clients should leave a message and their call will be returned. If the matter is urgent (e.g. an eviction), the client should make sure they say that in their message.
Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters.

Canberra Community Law
Housing Law

Advice and representation for community housing matters.

Clients can phone the Helpline.
Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer.

**VICTIMS OF CRIME (FINANCIAL ASSISTANCE)**

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| Legal Aid ACT | Advice and advocacy. No grant of Legal Aid is required for advice provided on a duty basis. A grant of Legal Aid is required for ongoing legal assistance and representation. | Clients can phone the Helpline. Clients may be able to obtain limited legal advice by dropping into the Legal Aid Office, subject to availability of a lawyer. | Helpline (by phone only):
P: 1300 654 314
H: 8.30am - 7pm Monday-Thursday
8.30am – 5pm Friday
Office hours:
A: 2 Allsop St Canberra City
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| **Women’s Legal Centre**| Clients can phone the Advice and Intake line between 9am–5pm, Monday to Friday. Referrals also accepted from other agencies and professionals | Advice and Intake:  
P: (02) 6257 4377  
1800 634 669  
H: 9am – 5pm weekdays  
Admin:  
P: (02) 6257 4377  
H: 9am - 5pm weekdays  
W: [www.womenslegalact.org](http://www.womenslegalact.org) |

### WILLS AND POWER OF ATTORNEY

<table>
<thead>
<tr>
<th>Service Type</th>
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<th>Contact Details</th>
</tr>
</thead>
</table>
| **Public Trustee and Guardian for the ACT (PTG)**                          | Have the client contact PTG directly.                                              | P: (02) 6207 9800  
H: 9am - 4.30pm weekdays  
A: Ground floor, 221 London Circuit, Canberra City  
E: ptg@act.gov.au  

<table>
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| **ANUSA Legal Service**                                                | By appointment only.                                                             | P: Via email or (02) 6125 2444 for an appointment  
A: Lvl 2, Di Riddell Student Centre,  
154 University Avenue ANU  
E: sa.admin@anu.edu.au  
| **ANU Postgraduate Students’ Association** | Service available to ANU postgraduate students only. Advice and limited representation. Provide advice on range of legal matters including employment, migration, tenancy, motor vehicle accidents, discrimination, intellectual property, FOI and other areas. Do not advise in the areas of family law, wills and probate, or real property transactions. | By appointment only. Email or call for an appointment: Tuesday, Thursdays and Fridays. | P: (02) 6125 4187 for an appointment  
A: Lvl 2, Di Riddell Student Centre, 154 University Avenue ANU  
E: parsa@anu.edu.au  
W: www.parsa.anu.edu.au |
| **Canberra Community Law**  
**Street Law** | Street Law can assist young people who are experiencing or are at risk of homelessness with legal advice, referrals and representation in relation to most areas of law. | Calls will usually be answered by CCL’s Office Manager or admin interns. If no one is available clients should leave a message and their call will be returned. If the matter is urgent (eg client has no income) the client should make sure they say that in their message. Workers can phone the Admin Line to discuss whether a referral is appropriate for urgent matters. | P: (02) 6218 7900  
1800 787 529 (free call)  
A: Level 1, 21 Barry Drive, Templar House, corner of Watson St & Barry Drive, Turner ACT  
E: streetlaw@canberracommunitylaw.org.au  
W: www.canberracommunitylaw.org.au |
| **Youth Law Centre** | Primarily serving clients aged 12-25 years. Free and confidential legal advice, information, referrals and assistance. The Youth Law Centre will make warm referrals to Legal Aid ACT if ongoing assistance is required. | Accepts drop-in clients and referrals. Advice, assistance, information and referrals on all areas of law including motor vehicle accidents, tenancy, debt, family, employment, and criminal. | P: (02) 6173 5410  
H: 9am-4pm weekdays  
A: 2 Allsop Street, Canberra City  
E: contact@youthlawact.org.au  
<table>
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<tr>
<th>Service</th>
<th>Service Type</th>
<th>Referral Process</th>
<th>Contact Details</th>
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<tr>
<td>Immigration Advice</td>
<td>Australian immigration law, refugee and citizenship law. Provides free immigration advice to financially disadvantaged people in NSW by phone or face to face (by appointment) and provides some case assistance. Also runs immigration education programs. Publications are published on our website.</td>
<td>IARC accept warm referrals from community organizations, as well as individual requests. Referrals and requests are made by completing an enquiry online at: <a href="http://www.iarc.asn.au/referral">www.iarc.asn.au/referral</a></td>
<td>P: (02) 8234 0700 (general enquiries) H: 9am – 5pm Monday – Friday E: <a href="mailto:iarcadmin@iarc.asn.au">iarcadmin@iarc.asn.au</a> W: <a href="http://www.iarc.asn.au">www.iarc.asn.au</a></td>
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<td>and Rights Centre (Sydney, NSW)</td>
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<td>LawAccess NSW</td>
<td>LawAccess NSW is a free government telephone service that provides legal information, referrals and in some cases, advice for people who have a legal problem in NSW.</td>
<td>Phone or search the website</td>
<td>P: 1300 888 529 H: 9am - 5pm weekdays (except public holidays) W: <a href="http://www.lawaccess.nsw.gov.au">www.lawaccess.nsw.gov.au</a></td>
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<td>Legal Aid ACT</td>
<td>Family law and criminal matters that occurred in the ACT. Advice and representation. Grant of Legal Aid required.</td>
<td>Clients can phone the Helpline or drop into the Helpdesk. Clients must apply for a grant of Legal Aid.</td>
<td>Helpline: P: 1300 654 314 H: 9am - 4pm weekdays Helpdesk: A: 2 Allsop St Canberra City H: 9am - 5pm weekdays Reception: (02) 6243 3411 W: <a href="http://www.legalaidact.org.au/">http://www.legalaidact.org.au/</a></td>
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<td>Women’s Legal Service NSW</td>
<td>Advice only. Women only in Bega, Braidwood, Bombala, Cooma, Queanbeyan. Family, domestic violence, employment, tenancy discrimination, victims’ compensation, debt, Centrelink, power of attorney and guardianship.</td>
<td>Call the Women’s Legal Advice Line on 1800 801 501 on Tuesdays (1.30pm-4.30pm) or Thursdays (9.30am-12.30pm). Other advice lines operate for domestic violence, indigenous women, working women and care and protection. See the website for further information.</td>
<td>Administration: P: (02) 8745 6900 H: Monday – Friday, 9am-1pm and 2pm-4.30pm W: <a href="https://www.wlsnsw.org.au/">https://www.wlsnsw.org.au/</a></td>
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| Queanbeyan Local Court | Advice and representation in Queanbeyan. Areas of duty assistance include family, civil and criminal. Phone 1300 888 525 for more information, or the court’s number for the roster. | Duty lawyer service provided by private solicitors on a roster at Queanbeyan Court. Phone the court to get a copy of the roster. | P: 6298 0409  
A: 2 Farrer Place, Queanbeyan  
E: local-court-queanbeyan@justice.nsw.gov.au |
|-----------------------|-------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------|
| Women’s Legal Centre ACT | Women only.  
Advice and Representation.  
Face to face appointments Wednesdays fortnightly in Queanbeyan, Family Law only. | Clients can phone the Advice and Intake line between 9am–5pm, Monday to Friday.  
Referrals also accepted from other agencies and professionals | Advice and Intake:  
P: (02) 6257 4377  
1800 634 669  
H: 9am – 5pm weekdays  
Admin:  
P: (02) 6257 4377  
H: 9am - 5pm weekdays  
W: www.womenslegalact.org |